

Sent by email: tots_paradise50@yahoo.co.uk

Angela Douglas
Tot's Paradise
[REDACTED]
[REDACTED]
[REDACTED]

12 February 2025
2025383366
CS2003013761

Dear Ms Douglas,

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that the childminding service provided by you, Angela Douglas and known as Tot's Paradise, [REDACTED] is not operating in accordance with the requirements of Regulations made under the Act or other prescribed requirements. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in the provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. By **28 February 2025**, the provider must ensure all children have a fully completed and comprehensive personal plan in place that sets out how their health, welfare, and safety needs will be met. Plans must include, amongst other things, clear and full information as to every child's medical needs, including any allergies and/or dietary requirements.

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY
We have offices across Scotland. You can find details at careinspectorate.com

IN1
Page **1** of **3**

This is to comply with regulation 4(1)(a) and Regulation 5 of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).

2. By **28 February 2025**, the provider must provide a safe environment. In order to achieve this, the provider must demonstrate that fire escape routes will be kept free from obstruction at all times during operation of the service.

This is in order to comply with regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).

3. By **28 February 2025**, the provider must ensure that the service is appropriately staffed to meet children's needs. To do this, the provider must, at a minimum:

- a) Ensure that the number of children attending the service complies with the conditions stated on the certificate of registration.
- b) Ensure that there are appropriate levels of supervision of children to meet their needs.
- c) Maintain accurate records of children attending the service to help inform the number of staff required to meet children's needs.

This is in order to comply with section 7 of the Health and Care (Staffing) (Scotland) Act 2019 and regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY
We have offices across Scotland. You can find details at [careinspectorate.com](https://www.careinspectorate.com)

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely

[REDACTED]

Ann McIntosh

Team Manager

Direct: [REDACTED]

Email: Ann.McIntosh@careinspectorate.gov.scot

cc: Local Authority – [REDACTED] Dumfries and Galloway Council

[REDACTED]

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY

We have offices across Scotland. You can find details at careinspectorate.com

IN1

Page 3 of 3